



Alamon resolves data issues and ceases major system shutdown with the help of WebSan Solutions



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Founded in 1975, Alamon Telco, Inc. is an employee owned contracting firm that provides skilled labor and engineering services to Communication, Utility and Energy companies across the United States.

Alamon offers turnkey services to specific scopes of work. Whether it's supplementing your workforce with

highly skilled Technicians, Planning/Detail Engineers, or providing turn-key solutions, our pricing models provide flexibility, with options for; hourly rates, pricing by units, or an all-inclusive firm price quote.

WebSan Solutions provided Alamon with repairs for their computer system, which ceased a major shutdown.

## Challenges

Alamon had a computer malfunction that caused a major shutdown of their systems for several days. Because of this, they faced data integrity issues and a pile up of projects.

## Solution

Although this issue went beyond the project scope, WebSan helped Alamon get their database back in order and resolve data issues.

## Results

Tod Trueblood, CFO of Alamon noted that WebSan's approach stood out to him: "I liked the professional process and that you can talk to someone that can and will answer your questions. WebSan stepped in at 1pm and had us up and running by 8am the next morning. Even when the issue was not really in the project scope Websan assisted and helped us resolve the issue. I appreciate the team at Websan and very happy we made the move."

## Benefits

The experience has been great. I was very nervous but the WebSan team took over and had us back in operation. They have been there each time and even though I have been a little bit of a pain they still are right there tackling the issues. Thank you!